



CUYAHOGA VALLEY
CAREER CENTER

Cuyahoga Valley Career Center

Job Posting #4291

Job Posting Date: 5/2/2022

Employer Information: Bell and Howell
Contact: Miss Rachael Lindsay
3791 S. Alston Ave
Durham, North Carolina 27713
Phone: 704-682-8295 **Ext:**
E-mail: rachael.lindsay@bhemail.com

Main Business: Automated Manufacturing

Job Title: Associate Customer Service Engineer

Full/Part-time: Full-Time **Job Hours:** _____

Job Duties:

- Primary responsibility will be to troubleshoot and repair a variety of industrial products that include, but are not limited to; printing equipment, cash recycling products, mailing and sorting machines, credit card embossing, and processing and any other applicable third-party accessories attached as part of the system.
- Schedule and perform regular predictive/preventive maintenance inspections on equipment.
- Provide support by managing parts inventory, customer service calls and preventative maintenance schedules.
- Foster positive customer relations and a high degree of customer satisfaction by communicating effectively with customers.
- Act as a liaison between the customer and other departments/functions of the company.
- May need to provide an "on call" level of service up to seven (7) day/week twenty-four (24) hour/day for emergency customer assistance; respond to emergency and non-scheduled calls for service within established response time goals.

Compensation: \$19-26/hr

PLEASE APPLY DIRECTLY THROUGH EMPLOYER FOR THIS POSITION

Special Notes / Additional Information:

Please email me your resume and I will schedule an interview with you.

Minimum Age Requirement?

18

How to Contact: Email resume

Seeking: CVCC Alumni, Adult /Job Seeker

PLEASE APPLY DIRECTLY THROUGH EMPLOYER FOR THIS POSITION