



CUYAHOGA VALLEY
CAREER CENTER

Cuyahoga Valley Career Center

Job Posting #2045

Job Posting Date: 4/16/2019

Employer Information: TOMS King/ Burger King
Contact: Mrs. Cathy Perry
2532 Aurora Rd.
Twinsburg, OH 44087
Phone: 330-487-5659 **Ext:**
E-mail: cperry@tomsking.com

Main Business: Food Service, Hospitality

Job Title: Team Members, Shift Lead

Full/Part-time: Part-Time, Full-Time, Seasonal **Job Hours:** Flexible Schedules

Job Duties: At TOMS King, we believe that our Employees are the cornerstone of our success and having a rewarding career where the possibilities are endless begins with you! If you are passionate about serving our Guests and enjoy working in a fun, fast-paced, collaborative, team-oriented work environment, consider joining our team.

A Crew Member is an important ingredient to the success of our business and is supported with industry leading technologies and the tools to succeed in our dynamic organization. We're looking to enhance our team with the industry's best professionals - individuals who share our commitment to developing high-performing teams, delivering exceptional guest service and serving the highest quality food. TOMS King is deeply committed to excellence and rewards our employees for their strong performance.

Crew Members are responsible for providing exceptional guest service and support, while working closely with the Restaurant General Managers and other Crew Members to maintain operational standards and procedures.

PLEASE APPLY DIRECTLY THROUGH EMPLOYER FOR THIS POSITION

CREW MEMBER RESPONSIBILITIES INCLUDE:

- Greets guests with a smile, receives orders, and processes payments.
- Operates cash register or point of sale devices, as needed.
- Uses value-added suggestive-selling techniques to generate additional sales opportunities.
- Demonstrates our Values and Beliefs to support cultural initiatives of the Company.
- Responds to guests' needs in a professional and polite manner.
- Verifies the accuracy of guests' orders.
- Prepares and packages food and drink products.
- Cleans kitchen area, counters, food preparation areas, and utensils.
- Cleans dining room, restrooms and exterior grounds.
- Maintains health and safety standards in work areas.
- Unloads and stocks inventory items as needed.
- Performs duties at multiple workstations.
- Works to resolve issues that may arise in the restaurant.
- Learns team effectiveness skills; works with others to achieve team goals.

REQUIREMENTS:

- Excellent verbal communication skills.
- Ability to provide exceptional customer service.
- Previous fast food experience is a plus.
- Ability to work diligently in a fast-paced environment.
- Must have reliable transportation.
- Minimum age requirements 16.

Compensation: _____

Special Notes / Additional Information:

www.bktomsking.com

How to Contact: Apply Online

Seeking:

High School Student, CVCC Alumni,
Adult /Job Seeker

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